

BROOK TAVERNER

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Code	Description	Size	Fit	Qty	Price

Brook Taverner Retail Returns Department, Haincliffe Road, Keighley, BD21 5BU

www.brooktaverner.co.uk

No Quibble Guarantee Returns

If you are returning goods which were bought using a discount or offer we will adjust the refund accordingly. If you fall below the discount/offer threshold then the discount or offer will no longer apply. Please see terms and conditions for more details.

RETURNS/EXCHANGE

Please visit www.brooktaverner.co.uk/btreturns and fill out the returns portal. Then fill out the below form and return your package.

Please note that any gifts received with your original purchase must be returned unmarked and undamaged for a full refund.



All return options can be found through the website link above. If you aren't able to access this link, please contact our Customer Service Team on 0800 915 0500 and they will organise your return for you. Returns can be dropped off at a nearby shop, Post Office, locker or Brook Taverner store. Additionally a home collection can be arranged.

Returned Item(s)

Code	Name	Size	Reason For Return

Exchange Item(s)

Code	Name	Size	Comments

PLEASE ALLOW 14 DAYS FOR YOUR REFUND/EXCHANGE TO BE PROCESSED. IF YOU HAVE NOT RECEIVED ANY INFORMATION AFTER THIS PERIOD THEN PLEASE CALL OUR CUSTOMER SERVICE TEAM ON 0800 915 0500 (MON-FRI 8.30AM-4.30PM) OR EMAIL customerservices@brooktaverner.co.uk